



Management Consultant - Contract

- ✚ **Immediate start – initially 3-6 month contract**
- ✚ **High profile BPR/Change Mgmt/Cost Reduction Project**
- ✚ **Brisbane CBD/\$\$\$ Very Neg.**

The need to do more with less and re-think traditional ways of business has **never been more relevant than now**, and it is here that our client, a highly regarded management consultancy presents a competitive edge. Join this specialist and talented firm of change managers to help deliver a large end-to-end program of works to one of their prestigious financial services clients, and beyond.....

Senior Business Analysts, Project Managers and Business Consultants with experience across administration and customer service processes should relish this opportunity to lead enterprise-wide transformation. As a strong team player with *chameleon* qualities, you will be both strategic and operational across large-scale administration and service centres – improving systems and workflows, workforce productivity and, ultimately, service levels. Liaising with a wide range of business stakeholders to document business processes, plan & co-ordinate requirements, your strong communication skills will help to ensure smooth change implementation as well as support & train business leaders. Fostering and maintaining business confidence will be critical to your success.

This is a career-enhancing contract for candidates with significant business analyst and project management experience in the financial services sector. You will also ideally possess the following:

- Experience in sales & service environments, working on front-end/back-office BPR, with a demonstrated ability to map and re-design business processes;
- Exposure to process workflow & automation programs or enterprise-wide systems development or integration projects;
- Exceptional change management skills;
- Exposure to Management Information Systems, Management Reporting Tools & Performance Metrics (eg: MOS, MTK or AOM);
- Excellent ability to communicate effectively one-on-one as well as in small groups, both verbally and in writing;
- Solid negotiation skills, with ability to influence at all levels;
- Flexible and adaptable, able to understand high-level concepts, whilst also working hands-on in meeting the 'granular' deliverables; and
- Highly professional, able to present well and adapt to the cultural requirements of clients.

To apply in strict confidence, please click the apply button below attaching a brief resume and covering letter quoting **Ref. No. GJD/88056** or call **Glen Duggan on +61 411 890 230** for further information.