



Business Transformation Expert

- ✚ **Dynamic Financial Services Organisation**
- ✚ **Lead & Manage Dedicated Transformation Team**
- ✚ **To \$120K Base + Super + Bonus + Career Trajectory**

This leading financial services organisation continues to enjoy explosive growth and now requires an experienced transformation expert to support them through this aggressive growth phase, and beyond.

This is a broad-sweeping role spanning **Operations, Training, IT Solutions Delivery, Compliance, Sales and Operations Support** and will challenge and utilise all of your end-to-end knowledge within the **Direct Marketing/Insurance domain**. Your primary objective is to ensure the business needs are met and that projects and changes, from concept through implementation to benefits realisation, are delivered successfully, under budget and on time.

We are seeking talented individuals with the following profile:

- ✚ Financial services experience, understanding of regulatory policies, direct/outbound marketing within an operation of c300+ FTE;
- ✚ Demonstrable success in completing business transformation projects, ensuring the successful implementation, operation and acceptance of change. Experience running diverse change projects with touch points across the entire organisation chart, and at all levels;
- ✚ Clear and concise communication (oral and written), stakeholder engagement and management skills, and the ability to negotiate and influence outcomes;
- ✚ Substantial experience in motivating, managing, leading, coaching and influencing a multi-disciplinary team in a fast-paced environment; and
- ✚ Financial acumen to develop comprehensive business cases, ROI and budget objectives.

To apply in strict confidence, please click the **"apply now"** button attaching a brief resume and covering letter quoting **Ref. No. SOR/86241** or call **Scott Robinson** on 61 3 9909 7555 for further information.